

# How it works.

VanGo is a reservation-based round-trip service that is designed so you can drive within a defined radius from the pickup location for getting to and from your job any day of the week, 24/7 availability. Once you are registered and have met the safety requirements, you can reserve a van. The VanGo van can also be used during the lunch hour. Pace will handle all maintenance and refueling. Service will be billed monthly. **No monthly commitment! Just reserve a ride on the days you need it.**

## Get Started.

### 1. Requirements

Drivers must meet the following requirements:

- Be at least 21 years of age.
- Provide copies of your valid driver's license and insurance.
- Have a good driving record.
- Pass a physical and drug test.
- Complete an online driver training class.

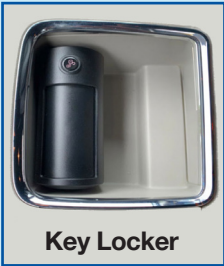
All drivers and riders must visit **PaceBus.com/VanGo** to complete:

- An application and agreement.
- A credit card authorization form.

The application asks for your intended destination, as that location will be evaluated as part of your application. Destinations must be within 13 miles of the van pickup location.

### 2. Make Reservations.

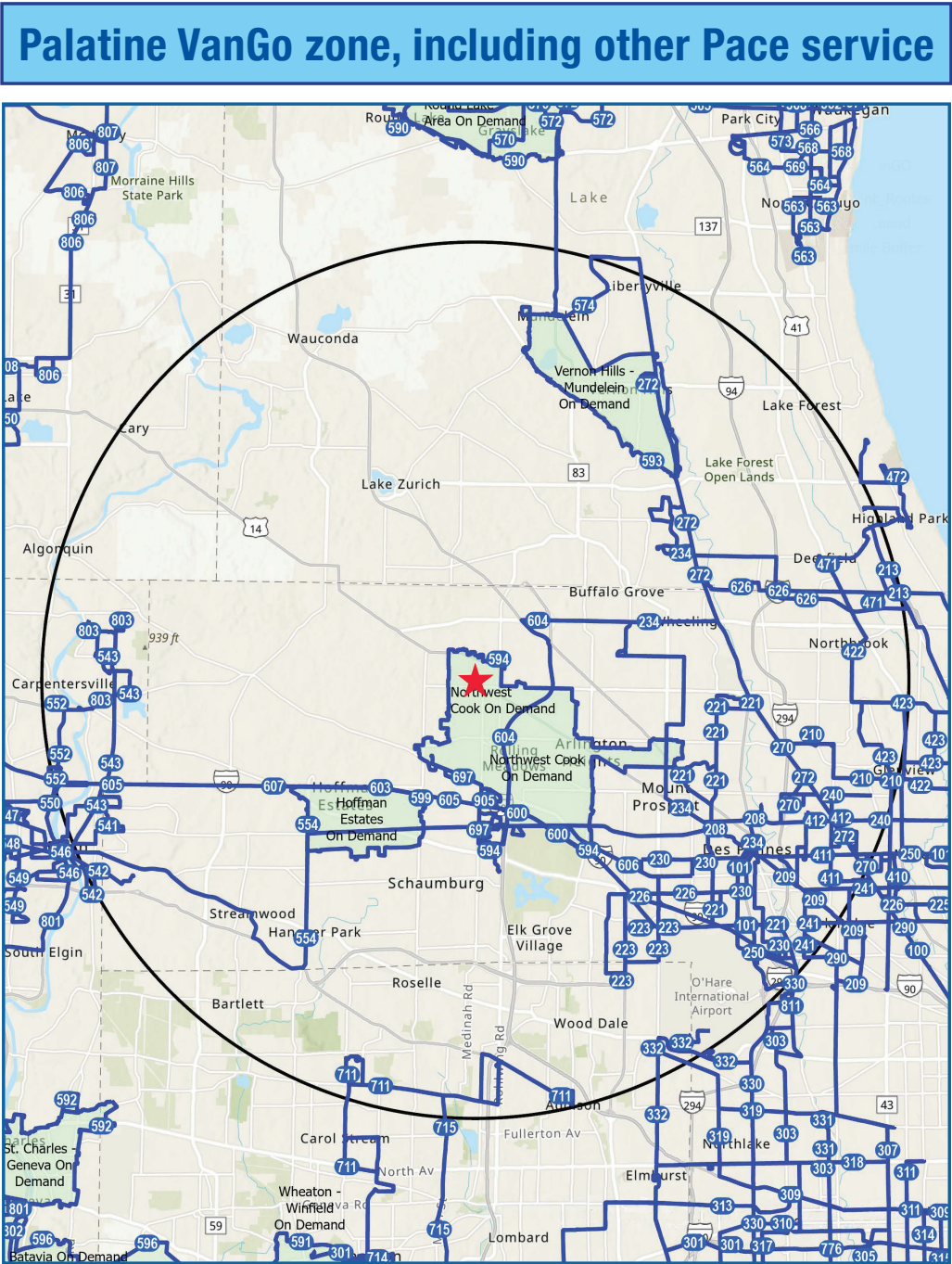
Registered commuters can email [VanGo@pacebus.com](mailto:VanGo@pacebus.com) or call 847-364-3964. A text or email confirmation will include an assigned vehicle number and keypad code to unlock the door and key locker. Rider reservations are accepted only on the days when pre-registered drivers are scheduled. **Pace will approve a reservation request only to your pre-approved destination.**



Key Locker

### 3. Participate for free as a driver when you invite riders to join your group.

Fares are **\$5.00 per day** for round-trip service. Drivers who travel with a pre-registered rider participate at no cost. Monthly statements are provided. Based on usage, service is automatically charged to an authorized credit card and/or transit benefit card.



The VanGo van is parked at the Palatine Metra Station parking lot at:  
35 W. Wood St., Palatine, IL 60067

**Pick-Up Point:  
Palatine Metra Station**



Pace staff will consider whether fixed route bus or train service already exist at your intended destination as part of the VanGo application process. Once you are an approved VanGo participant, Pace staff also manages your reservation requests.

# What type of van is used?

VanGo vans are either a 7-passenger Dodge Grand Caravan or 2020 Ford Transit conversion van with the VanGo logo. Pace staff will fuel, wash, and maintain the vehicles to the highest standards.

## Each vehicle includes:

- Video event recorders with GPS and geo-fencing.
- A door access keypad on the window.
- A key storage locker.
- Roadside assistance.
- Automobile liability coverage for authorized drivers.



# How do I access the van?

Commuters can find a VanGo van in the designated parking area at the Palatine Metra Station. Enter the access code into the keypad on the window to open the door and unlock the key locker. To start the van, insert the key into the ignition. Vans must be locked when not in use. Upon return, park the van in the assigned spot, return the key to the key locker, and lock the van by pressing the lock button on the window keypad.

Vans are available for getting to pre-approved employment destinations, as well as nearby side-trips. Vans are available 24 hours per day, 7 days per week.



Round Trip

Apply



Online  
PaceBus.com/VanGo

## Make Reservations



Reserve  
8 AM - 4:30 PM M - F

For weekend and  
Monday scheduling  
call or email by  
4:30 PM on Friday



Phone  
847.364.3964



VanGo@PaceBus.com

BOOK YOUR TRIP TODAY!



## Regular VanGo users should consider a Pace Feeder Vanpool.

If you plan to use this service regularly for 2-3 days per week, our Feeder Vanpool might be a better fit and offer more savings. Feeder Vanpools require a group of 4 or more commuters. All Vanpool drivers participate at no cost and get personal use of the van. Riders pay a set monthly fare of \$58 for full-time and \$29 for part-time (3 days or less per week). Visit [PaceBus.com/feeder-vanpool](https://PaceBus.com/feeder-vanpool).



## The new vanpool option from Pace!

VanGo from the Palatine Metra station to nearby businesses for just \$5.00 a day round trip. Ride Metra Union Pacific Northwest Line and then drive the Pace van waiting at the station for you.



Scan here to apply online for VanGo