

# How it works.

VanGo is a reservation-based round-trip service that is designed so you can drive within a defined zone for getting to and from your job any day of the week, from 6:00 am - 9:00 pm. Once you are registered and have met some safety requirements, you can reserve a van. The VanGo van can also be used during the lunch hour. Pace will handle all maintenance and refueling. Service will be billed monthly.

## Get Started.

### 1. Register

Drivers must meet the following requirements:

- Be at least 21 years of age.
- Have a good driving record.
- Pass a physical and drug test.
- Complete an online driver training class.
- Provide copies of your valid driver's license and insurance

All drivers and riders must visit **PaceBus.com/VanGo** to complete:

- An application and agreement
- A credit card authorization form



The VanGo van is parked at the Palatine Metra station at 137 W. Wood St.

### 2. Make Reservations.

Registered commuters can call or email to book a Pace van. A text or email confirmation will include an assigned vehicle number and door and key entry code.

Rider reservations are accepted only on the days when pre-registered drivers are scheduled.

**No monthly commitment! Just reserve a ride on the days you need it.**

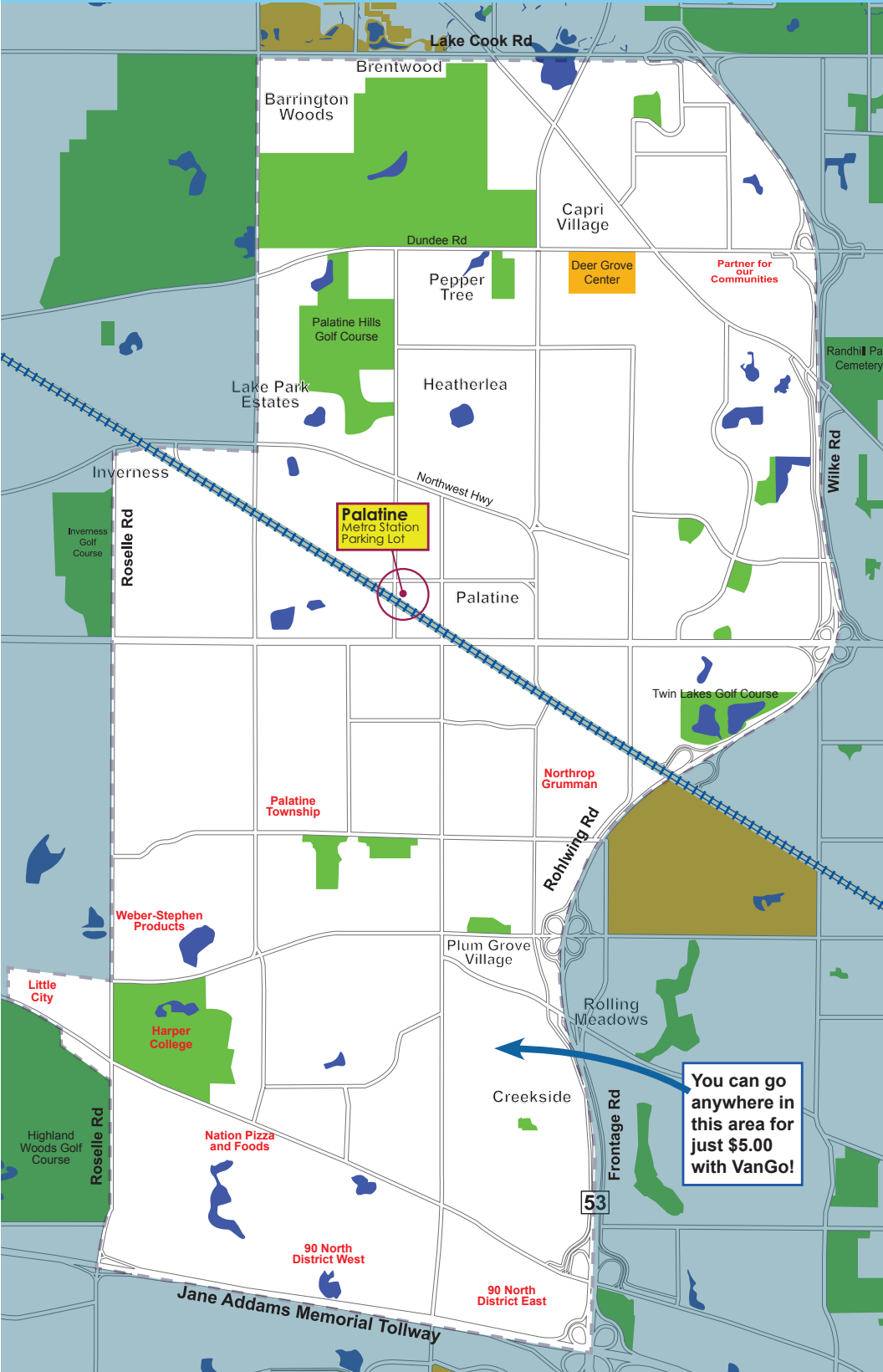


### 3. Participate for free as a driver when you invite riders to join your group.

Drivers who travel with a pre-registered rider participate at no cost. Fares are **\$5.00 per day** for round-trip service for riders and solo drivers. Monthly invoices are provided, and service is automatically charged to the commuter's authorized credit card based on usage.



# Palatine service area boundary map





## What type of van is used?

VanGo vans are either a 7-passenger Dodge Grand Caravan or 2020 Ford Transit conversion van with the VanGo logo. Pace staff will fuel, wash, and maintain the vehicles to the highest standards.

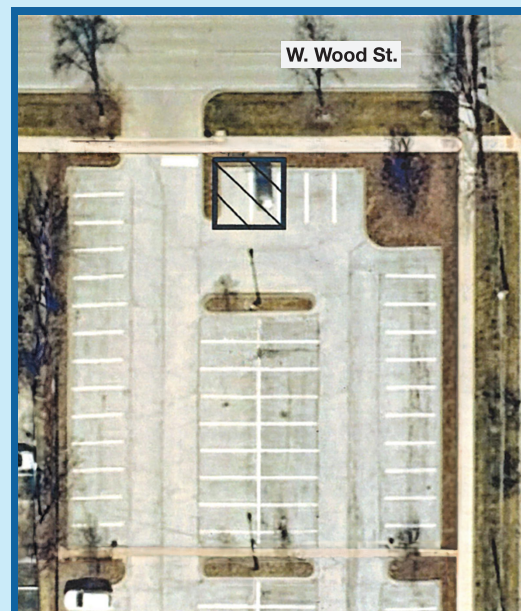
### Each vehicle includes:

- Video event recorders with GPS and geo-fencing
- A door access keypad on the window
- A key storage locker
- Roadside assistance
- Automobile liability coverage for authorized drivers



## How do I access the van?

Commuters can find a VanGo van in the designated parking area at the Metra station. Enter the access code into the keypad on the window to open the door and unlock the key locker. To start the van, insert the key into the ignition. Vans must be locked when not in use. Upon return, park the van in the assigned spot, return the key to the key locker, and lock the van by pressing the lock button on the window keypad.



VanGo parking spaces indicated here are located at:

35 W Wood St,  
Palatine, IL  
60067

**BOOK YOUR TRIP TODAY!**



## Consider a Pace Feeder Vanpool.

If you plan to use this service regularly for 2-3 days per week, our Feeder Vanpool might be a better fit and offer more savings. Feeder Vanpools require a group of 4 or more commuters. All Vanpool drivers participate at no cost and get personal use of the van. Riders pay a low monthly fare based on distance, group size and frequency of participation. In some cases, the fare could be less than \$5 per day. Visit [PaceBus.com/feeder-vanpool](https://PaceBus.com/feeder-vanpool).



## The new vanpool option from Pace!

VanGo from the Palatine Metra station to work for just \$5.00 a day round trip. Ride Metra Union Pacific Northwest Line and then drive the Pace van waiting at the station for you.



Scan Here

Vans are available for getting to employment and lunch within the designated zone daily from 6 AM - 9 PM.



Round Trip

Apply



Online  
[PaceBus.com/VanGo](https://PaceBus.com/VanGo)

Make Reservations



Reserve  
8 AM - 4:30 PM M - F

For weekend and  
Monday scheduling  
call or email by  
4:30 PM on Friday



Phone  
847.364.3964



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