



About Pace

Fact Sheet

Pace Suburban Bus is the premier suburban transit provider in northeastern Illinois, safely and efficiently moving people to work, school, and other regional destinations. Pace’s family of public transportation services offers affordable, innovative, and reliable options for everyone.

Contact us

PaceBus.com

Pace Customer Service
 (847) 364-PACE (7223), option 3
 Passenger.Services@PaceBus.com
<https://www.pacebus.com/contact>

Scan me!



RTA Travel Information Center
 (312) 836-7000

Where we work

Pace operates from 12+ locations:

Pace Headquarters	Arlington Heights
ADA Paratransit	Chicago
Fox Valley Division	Aurora
Heritage Division	Plainfield
McHenry Facility	McHenry
North Division	Waukegan
North Shore Division	Evanston
Northwest Division	Des Plaines
River Division	Elgin, East Dundee
South Division	Markham
South Holland Division	South Holland
Southwest Division	Bridgeview
West Division	Melrose Park

Pace also contracts with private service throughout Northeastern Illinois.

ridership

A strong system brings back riders.

23,033,351 rides in 2024

Q1–Q4 2023–2024 comparison

Fixed route riders up **13.8%**

Paratransit riders up **23.3%**

system overview

1,889 Pace employees

733 fixed route buses	1,250 paratransit vehicles	15 park-n-rides
134 fixed bus routes	38 dial-a-ride services	860 bus shelters
14 express bus routes	11 On Demand services	\$2.00 fare on most routes
<small>as of December 2024</small>	401 vanpools	\$0.00 transfers on most routes

region overview

274 municipalities
6 counties
3,677 sq. mi.
8.5 million residents
13 board members