

## What is Ride Lake County?

Ride Lake County offers senior and disabled residents a unique way to get around Lake County. Whether you need a ride for work, medical and dialysis appointments, or shopping, Ride Lake County offers an easy to use travel experience that is both affordable and flexible.

As a dial-a-ride program, Ride Lake County service is reservation-based, and buses do not travel in a fixed route each day. Instead, riders schedule their trips in advance and the Ride Lake County vehicle provides curb-to-curb service from the rider's desired pick up and drop off locations.

The program is a shared-ride service, so the vehicle may make additional stops during your trip to pick up other passengers. To accommodate multiple riders and provide as many trips as possible, the route taken by the vehicle is planned well in advance for efficiency purposes.

*Go to medical appointments, shop, attend school, and access employment...*

**Get a ride with  
Ride Lake County!**

## Program Sponsors

This service is sponsored by Lake County and Pace Suburban Bus. The service is funded in part by grants from the Regional Transportation Authority. Local matching funds for these federal grants are provided by Lake County and Pace. The Pace Dial-a-Ride services in Lake County operating before May 1, 2022, no longer exist and are replaced by Ride Lake County.

## Questions or Concerns?

### Lake County Division of Transportation

847-377-7400

600 W Winchester Rd  
Libertyville, Illinois 60048

[www.lakecountyil.gov/Transportation](http://www.lakecountyil.gov/Transportation)

Email: [dot@lakecountyil.gov](mailto:dot@lakecountyil.gov)

### Pace Passenger Services

800-606-1282 option #2

[www.PaceBus.com](http://www.PaceBus.com)

Email: [passenger.services@PaceBus.com](mailto:passenger.services@PaceBus.com)

**Pace Servicios de Traducción (Español)**  
Llame 847-228-3575 para dejar un mensaje.

Para obtener información en español, visite  
nuestro sitio web en

**[www.lakecountyil.gov](http://www.lakecountyil.gov)**  
o **[www.PaceBus.com](http://www.PaceBus.com)**



PARATRANSIT SERVICE



Your  
Dial  
a  
Ride  
Guide

Effective May 1, 2022

## Who Is Eligible?



Service is open to seniors (age 60+) and individuals with disabilities.

## When Can I Ride?



**Monday - Sunday  
6:00am - 6:00pm**

*No service on these observed holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, and Christmas Day.*

## How Do I Schedule A Ride?

Call the **Pace Call Center** to register and schedule:



**Monday - Sunday, 5:30am - 6:00pm  
1-800-201-6446**

- Seniors must provide date of birth at registration
- Individuals with disabilities must provide RTA Reduced Fare Permit number at registration
- Riders may make reservations 2 hours to 7 days in advance
- Reservations on a first come, first served basis

## How Much Does It Cost?

### One-Way Fares:



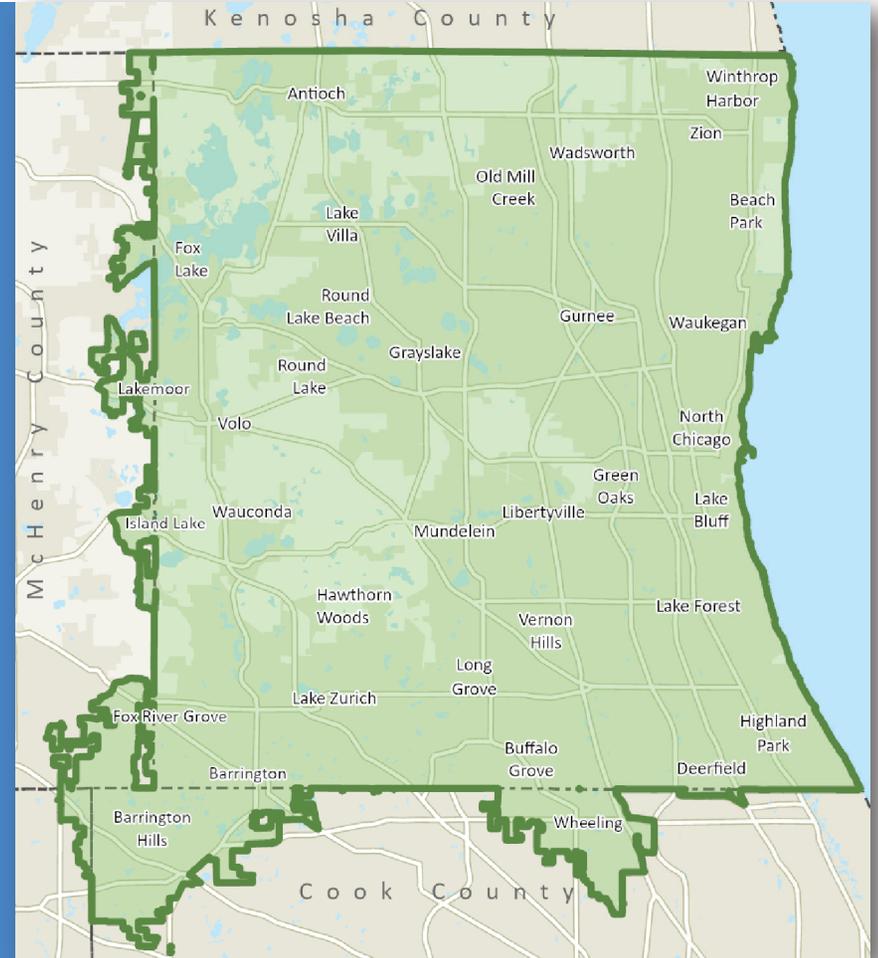
- **\$2.00** each way for trips under 5 miles
- **\$4.00** each way for trips between 5 and 10 miles
- **\$6.00** each way for trips over 10 miles

*Cash payments only. Please use exact change.*

## Where Can I Ride?

### Ride Lake County Service Area

Anywhere within Lake County, including the full municipal boundaries of communities located partially within Lake County, as shown on the map (right). If location is outside Lake County boundary, you must ensure that either the pickup or drop-off location is within Lake County.



## What Else Should I Know?

- All vehicles are wheelchair accessible.
- This is a shared-ride service. The bus will pick up and drop off other passengers during your ride.
- This is a curb-to-curb service. Drivers cannot escort riders outside of the vehicle or carry packages.
- Companions are limited to one person or child per registered rider (regular fares apply).
- Riders under age 16 must be accompanied by an adult (regular fares apply).

## Title VI Program Notice

All **Ride Lake County** services operate without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint by contacting Pace or the Lake County Division of Transportation.