



ONBOARD

with **pace** Suburban Bus

Richard A. Kwasneski

Chairman of the Board



The Pace team strives to offer our customers a safe, accessible and convenient transit experience as we build a public transit system for the future. The latest in that commitment is the launch of the Ventra® App. The new app offers a wide range of functionality including loading of transit value, account management, Metra mobile ticketing, transit information, arrival information, and alerts. Pace partnered with CTA and Metra to create a "one-stop shopping" experience that essentially puts a Ventra vending machine in your pocket.

Future phases of the app will provide trip planning services and the option to pay CTA and Pace fares by holding the phone up to the Ventra reader on board buses and at train stations.

On behalf of everyone at Pace, thank you for making us a part of your day and allowing Pace the opportunity to connect you to your next destination.

Sincerely,

Richard A. Kwasneski



SOLDIER FIELD EXPRESS

Pace provides premium express service to Soldier Field for Bears regular season home games. The Pace Soldier Field Express departs from Schaumburg, Elk Grove, Lombard, Bolingbrook, Burr Ridge, Palos Heights and Oak Lawn. All departure locations offer free parking.

Use your Ventra card or personal contactless bankcard for quicker boarding on ESPD buses. Riders may continue to use cash only \$4.00 per person each way (exact change is required).

Surcharges apply for riders using regular Pace/CTA passes, and can be paid for with cash or Ventra transit value. Free rides are available for Ride Free Card holders and up to two children (under 7 years old) riding with each fare-paying adult. Reduced fares are available for qualified riders.

PULSE

Pace's new arterial bus rapid transit (ART) network, Pulse, will provide enhanced express bus service to commuters using the latest technology and streamlined route design.

Pulse is designed to provide fast, frequent, and reliable bus service in heavily traveled corridors of suburban Chicagoland. With the first line on Milwaukee Avenue in Niles and Chicago scheduled to launch in 2017, Pulse will differ from regular fixed route bus service in quite a few ways:

- Limited-stop express service
- Accessible stations with heating in winter
- Real-time bus arrival signage

Passengers will enjoy Wi-Fi service, USB charging ports and digital information



signs with audio/visual stop announcements to help passengers navigate to their destinations.



Pace is planning a 24-line arterial bus rapid transit network as part of its Vision 2020 blueprint to modernize suburban public transportation in northeastern Illinois.



Sudoku Puzzle

1	4	2		9				5
7			4				8	9
8		5					2	4
2				4	8			
	3			1	2	6		
	8			7	2	9	4	1
	5		2	6				
	2	8		9	4	1		
	7	9	1	8	5	3		

See back for answer

REMEMBERING DIRECTOR RICHARD WELTON

Director Welton passed away on July 31st at the age of 72. He played a key role in establishing the RTA and creating the Suburban Bus Division that is now Pace and represented Lake County on the Pace Board for more than 26 years.



As Mayor of Gurnee from 1973-2001, Welton oversaw substantial growth and development including the construction of the Great America Theme Park and Gurnee Mills Outlet Mall. Under his leadership, Gurnee's population grew from 3,000 to over 30,000 residents.

Director Welton will be greatly missed.

IMPROVED FOX VALLEY ROUTE NETWORK

Over the past two decades, the Fox Valley area between Geneva and Naperville has seen significant population growth while bus ridership has dropped by 40%. The Hispanic community represents 41% of Aurora's population but only 19% of our riders are Hispanic. Pace initiated a study and ultimately redesigned this service using consumer feedback.

The restructuring of bus service in the greater Aurora area, implemented in October, is a culmination of more than a year of planning, including data analysis of travel patterns, rider and non-rider surveys and focus groups, and public forums. Based on the information gathered, the new service:

- Adds service to new destinations with high travel demand
- Provides extended service hours and more frequent service
- Simplify the transit network

Bus Ridership could grow by 30%, because approximately 21,000 more residents in the area now have easy access to transit.

Your Voice



There isn't a shelter at my bus stop. Is it possible to install one there?

Pace has more than 30,000 bus stops, and about 1,300 of those have a shelter. We are in the process of adding more but are limited due to budget restrictions. You can request a bus stop shelter at PaceBus.com. Bus stops with high ridership are given priority.



Can you put bus schedules at all the stops?

Updated technology allows riders to access real time scheduling from their smart phones. Pace's Bus Tracker lets you know the approximate time a bus will arrive. If you don't have a smartphone, customers can send a text to get a message with the time of the next bus arrival.

Go to PaceBus.com or call 847-364-PACE for details.

What do you think?

Pace works hard to provide a safe and efficient transportation system for our customers. Let us know if you have any questions or comments to help us make your ride more enjoyable.



847-364-PACE
PaceBus.com



William Myles
Two Million Mile
Award Recipient

EMPLOYEE SPOTLIGHT: Pace Drivers Earn National Safety Award

We are proud to congratulate 22 Pace Bus Operators for being recognized by the National Safety Council for their commitment to safe driving. Fourteen drivers were inducted into the Million Miler Club for twelve and a half years of

driving without a preventable accident and eight joined the Two Million Miler Club for 25 years of safe driving. To put these accomplishments in perspective, the distance driven by all of the agency's Million Milers is sufficient to travel to the

moon and back a total of 1,113 times. Drivers earning these distinctions are identified by a patch on the right shoulder of their uniform.

Congratulations all the way around!

Northwest Division (Des Plaines)

Valice Auston
Delbert Gurley*
William Myles*
Ronald Stowick*
Mark Tuttle*

River Division (Elgin)

William Kurth
Roderick Sawyer
Sheila Smith
William LaShure*

South Division (Markham)

Henry Harden
Lois Hayes
Jerry Pettis
Randy Price

Southwest Division (Bridgeview)

Willie Rouse*

West Division (Melrose Park)

James Ferguson*
Robert Kircher
Leon Powell

North Division (Waukegan)

Gary Schaefer*

Fox Valley Division (North Aurora)

Willie Beard
Lakesha Wiggins

North Shore Division (Evanston)

William Aweve
Sammie Smith

*Denotes Two Million Miler Status

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Sudoku Puzzle Solution

1	4	2	8	9	3	6	7	5
7	6	3	4	2	5	1	8	9
8	9	5	6	1	7	3	2	4
2	1	7	9	6	4	8	5	3
9	3	4	5	8	1	2	6	7
5	8	6	3	7	2	9	4	1
4	5	1	2	3	6	7	9	8
3	2	8	7	5	9	4	1	6
6	7	9	1	4	8	5	3	2