



Rocky Donahue

Interim Executive Director

I'm Rocky Donahue and I was recently appointed interim Executive Director of Pace. I began my career here nearly 35 years ago and I believe now what I believed then: Pace makes people's lives better. Every day, Pace connects people to jobs and school; guaranteeing our riders have access to opportunities within and outside of their neighborhoods. Pace offers independence to people with disabilities; ensuring trips to the doctor or grocery store and visits with friends are convenient and safe. Pace connects communities; offering riders access to recreational activities from sporting activities to shopping. We are a lifeline for nearly 40 million customers each year.



While I am proud of our collective success, we face mounting challenges. Decreasing sales tax revenue and diminished state funding have hit public transit hard. Despite these barriers, Pace continues to provide efficient, reliable and innovative services to our riders. We cannot continue to operate a transit system built for yesterday and expect it to work for tomorrow. I pledge to keep Pace moving forward to meet the needs of our evolving region, including advocating for a much-needed, dedicated, and sustainable capital funding from the State of Illinois. I'm humbled and honored to have the opportunity to better Pace in yet another capacity and look forward to serving you.

Sincerely,



WINTER IS HERE!

Ice, snow, and cold weather can make life a little tougher for bus riders and bus drivers.

Here are some tips to keep your winter trips as pleasant as possible.

1. Dress warmly—If you miss your bus or your bus is running behind, you want to be warm while you wait!
2. Use Bus Tracker—While you wait (hopefully indoors) your phone can tell you in real time when your bus will arrive. Go to PaceBus.com and click Bus Tracker to learn more.
3. Don't be shy—It gets dark early in the winter. To make sure we see you, stand close to the bus stop sign and give the bus a big wave when it approaches.
4. Sign-Up for E-mail Notifications so you can be informed of Detours/Passenger Alert notices affecting your route.



TAKE PACE TO HOLIDAY SHOPPING



Avoid Crowded Mall Parking Lots!

Holiday shopping doesn't have to involve hunting for a parking space in a sea of cars! Pace's I-90 Express Service can take you to several of the region's premier retail destinations through connections with two 'circulators' that serve shopping districts. Service on both circulator routes is free!

Schaumburg--Schaumburg's Woodfield Trolley serves Streets of Woodfield, Woodfield Mall, and several shopping locations north of Golf Road. The Trolley also picks up riders at Renaissance Schaumburg Hotel and Pace Northwest Transportation Center (NWTCT).

Day	Approx. Frequency	Approx. Service Hours
Weekday*	Every 30 Minutes	12 pm - 8 pm
Friday	Every 30 Minutes	12 pm - 8 pm
Saturday	Every 20 Minutes	10 am - 8:40 pm
Sunday	Every 30 Minutes	11 am - 5:30 pm

* Monday-Thursday service operates only during the summer (Memorial Day-Labor Day) and holiday seasons (Black Friday-New Year's Day).

Rosemont--The Rosemont Entertainment Circulator picks up riders at Rosemont Transit Center every day and takes them to various destinations in the Rosemont Entertainment District (off River Road between Bryn Mawr Avenue and Balmoral Avenue).

Day	Approx. Frequency	Approx. Service Hours
Mon. - Thurs.	Every 10-15 Minutes	7:30 am - 12 am
Fri. - Sat.	Every 10-15 Minutes	8:30 am - 3 am
Sunday	Every 10-15 Minutes	10 am - 9:30 pm

For more information on this service and other route connecting to these locations, visit PaceBus.com or call 847.364.7223.

What do you think?

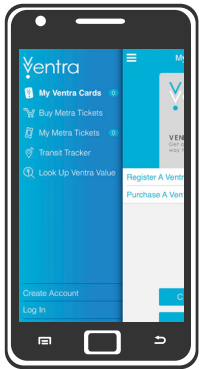
Pace works hard to provide a safe and efficient transportation system for our customers. Let us know if you have any questions or comments to help us make your ride more enjoyable.



847-364-PACE
PaceBus.com



VENTRA 2.0 UPDATE



Pace riders can expect change and improvement with the Ventra app in 2019. The updated mobile app will have new and expanded features including a new trip planner, easier and quicker navigation through ticketing and account management, and expanded options for favorite stops and transit tracking.

As cards expire, we are continuing to replace them with cards that will not expire for twenty years, yet still offer the same functions and reliability as the original Ventra cards.



NEW PARK-N-RIDES



I-90/Barrington Road Park-n-Ride Station

The region's first-ever highway-based bus rapid transit station has come to Hoffman Estates! On August 13, 2018, Pace opened the I-90/Barrington Road Station, which includes a 170-space park-n-ride lot and two "inline stations" (one in each direction) which allows express buses to pick up riders without exiting the highway. A pedestrian bridge over the tollway and two tunnels passing beneath ramps allow commuters to access eastbound and westbound buses with ease.

Plainfield Park-n-Ride Station

Site work and the parking lot were completed, along with a temporary bus loading area, so the new Plainfield Park-n-Ride opened for service on August 13, 2018. Parking lot capacity is 600 cars, and current usage is around 330. The building is scheduled for a grand opening at a later time. Due to cold weather conditions, the bus canopies will not be installed until spring of 2019.



BOARD APPROVES 2019 BUDGET

Pace's Board of Directors approved the agency's proposed 2019 budget at their November meeting.

The budget includes \$1.7 million in service enhancements, including Pulse Milwaukee Line. The budget also includes service reductions affecting the 12 routes listed, which do not meet minimum standards for efficiency, productivity, and ridership.

Pace will implement these changes by April 2019. Two additional routes were spared from elimination thanks to community input; their performance will be reevaluated next year.

SERVICE REDUCTIONS	
Route 209 Busse Highway Discontinuation of Saturday Service only	Route 532 Illinois Avenue
Route 304 North Riverside-LaGrange	Route 540 Farnsworth Avenue Discontinuation of Saturday Service only
Route 326 West Irving Park	Route 546 Orange-Walnut Discontinuation of Saturday Service only
Route 348 Harvey-Riverdale-Blue Island Discontinuation of Saturday Service only	Route 661 Southwest Westmont
Route 362 South Park Forest	Route 809 Richmond-Fox Lake Metra Station
Route 504 South Joliet Discontinuation of Saturday Service only	Route 824 East Bolingbrook-Lisle

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