



pace

Taxi Access Program

TAP Ride Mail Order Form

For use by RTA-certified ADA Paratransit-eligible riders only. You must have an active TAP card prior to purchasing TAP rides using this form.

TAP Card #		Daytime phone	()
Paratransit ID #	P	Expires	
First Name:		Last Name	

A receipt will be mailed to the mailing address on file with the RTA within seven business days of receipt of this order. Riders can update their mailing address by calling the RTA at (312) 663-4357 (HELP).

TAP rides are \$3.00 each and a minimum of five (5) rides must be purchased per order. You may purchase up to sixty (60) rides per week. **Rides expire one (1) year from purchase date and must begin in the City of Chicago.**

QUANTITY		COST PER RIDE	\$3.00	TOTAL	\$	PAYMENT METHOD (CHECK ONE)
MIN. 5 RIDES	x		=			<input type="checkbox"/> Money Order <input type="checkbox"/> Certified Check <input type="checkbox"/> Credit Card

Money orders and certified checks should be made payable to **Pace**. Print your Paratransit ID number on money orders and certified checks. **Personal checks & cash are not accepted.**

Credit Card:	<input type="checkbox"/> Visa	<input type="checkbox"/> Discover	<input type="checkbox"/> MasterCard
Credit Card #:		CVV*:	
Cardholder Name:		Expires:	
Cardholder Signature:			MM/YYYY

*CVV code is the three-digit number on the back of the card.



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I understand that...

- My TAP card must be swiped upon exiting the taxi.
- There are no refunds for TAP rides.
- TAP rides are not transferable to other customers.
- If I need a new card, a card replacement fee of two rides (currently \$6.00) will be collected when unused rides are transferred to my new card; if there are not two rides available then, they will be deducted when additional rides are added.
- Credit/debit card purchases will show on your statement as *TAP Taxi Rides Pace Suburban Bus*. If you dispute a charge and the charge is determined to be valid, you will have to pay the fee Pace is charged by the bank (currently \$15). If you are not sure about a charge, call (800) 606-1282 (option 4) before calling your bank!

Signature

Date

If you have questions, call Pace at (800) 606-1282 (option 4).

Send this form and payment to:

Pace
TAP Mail Order Program
PO Box 806347
Chicago, IL 60680-4124

OFFICE USE ONLY

Processed by: _____

Complete Incomplete

Comments:

SEE OTHER SIDE