



Kerry Moore

Chair of the Chicago
ADA Advisory Committee



First, I would like to thank my fellow committee members who elected me as chairman at our last Chicago ADA Advisory Committee meeting. Moving forward is the goal for all of us here at Pace, and serving as the new chairman, my number one priority is to make sure all of the Chicago Pace ADA paratransit riders' voices are being heard.

Some of the future improvements include looking at the Ventra card as a potential payment option for ADA paratransit. It is our hope to have better vehicles and of course, TripCheck where you can check your trip and carrier online.

We are currently discussing ways of improving customer service, routing and training for new employees. Please try to report all issues or commendations to Pace the same day at 1-800-606-1282, option 2 and always remember, Your Opinion Matters!!

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PACE COMMEMORATES 35 YEARS OF SERVICE THIS JULY

A Legacy of Service



The Illinois General Assembly created Pace Suburban Bus in 1984. To celebrate 35 years of service (and decades of mass transit before us), we're deploying a legacy fleet wrapped to look like buses from the past! One bus will operate out of each garage. Find out more about this Legacy Fleet and Pace's history on our website: Click the link **'35th Anniversary New!'** (under News & Events).

For much of the twentieth century, transit companies were entirely funded by fare revenue, and they lost money when technological and economic shifts changed commuters' expectations and needs. By the 1960s, car ownership and suburban growth threatened the future of public transportation. Ridership and revenue had decreased dramatically, and bus companies struggled. However, many riders still relied on transit as their only option to get to work, to shop, to see family and friends—to live their lives.

To avoid shutdowns, cities formed transit districts to distribute government subsidies to these struggling companies. The RTA was created to oversee this process and began to take over the routes of failing companies to ensure service would continue. In 1984, Pace Suburban Bus was created to help operate and manage these routes. Soon, Pace became the main provider of bus service in Northeastern Illinois.

Our service has changed a lot since 1984. We've created new connections between communities and deployed new technologies across our system. We even looked beyond traditional models of "fixed route" bus service towards a more flexible, more innovative future. Thank you for three and a half decades of supporting public transit!

The 2020 Leadership Institute is a chance for emerging leaders with disabilities to lead with power and influence.

Apply by September 9th, and you are guaranteed an interview.

Learn more at: www.ada25chicago.org/apply



Milwaukee Line

Coming August 11!

Pulse Milwaukee Line is the first line in Pace's new rapid transit network. Pulse, will provide enhanced express bus service to commuters using the latest technology and streamlined route design.

Pulse is designed to provide fast, frequent and reliable bus service in heavily traveled corridors of suburban Chicagoland. With the first line on Milwaukee Avenue launching on August 11, 2019, Pulse will differ from regular fixed route bus service in quite a few ways. It will have the same accessibility features as fixed route buses, with the addition of a 12" raised platform, making it easier and faster for everyone to get in and out of the bus. Technology at traffic signals offers longer green lights to help your travel time.



Check out our latest Pulse updates!

VISIT
PaceBus.com/Pulse

STUDENTS WITH DISABILITIES LEARN ABOUT PUBLIC TRANSIT

The Plainfield High School P-Step program out of Joliet Junior College (JJC) has been doing travel training with the students for over 4 years. Their program uses Pace's fixed bus routes to get to various locations every week. Once a year they take a trip using Pace's Route 501 from JJC to downtown Joliet where they transfer to the Rock Island Metra. This year they went to Tinley Park for lunch and then did the return trip to JJC. The students are learning independence skills and becoming transit savvy. They start the school year off with Pace's Hop on the Bus to Independence presentation and by the end of the year the students are maneuvering Pace's bus system like pros. The school was using school buses for their trips but have transitioned to Pace, saving money and teaching important life skills.



RECENT UPDATES

Taxi Access Program Update

NOW for only \$3 per ride you can buy one-way taxi rides worth up to \$30 per ride. You can take up to 8 one-way taxi rides per day!!

Board Update Regarding Ventra™

Recently the Board approved a contract with Trapeze to develop a way for Paratransit and Dial-a-Ride passengers to pay for rides using the Ventra card and platform.

UPCOMING ADA ADVISORY COMMITTEE MEETINGS

Monday, September 23, 2019

Monday, November 25, 2019

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