

## WELCOME TO THE VENTRA™ STUDENT FARE PROGRAM

### Primary & Secondary School Parents/Students (excluding CPS):

This fall, the CTA and Pace will transition to Ventra™, the easy new way to pay your fare for trains and buses. Eligible students, per CTA and Pace fare policies, can get a Student Ventra Card in one of two ways:

#### SCHOOL:

- Ask your school to provide you with a Ventra Card
- Once you have your new Ventra Card, it's already active, so it can be used as soon as you add transit value

#### VENTRA WEBSITE: (if your school will not be ordering Student Ventra Cards)

- Visit [ventrachicago.com](http://ventrachicago.com).
- Fill out the Ventra Individual Student Order Form, and submit it to Ventra, along with your payment.
- Your Card will be mailed to your school within 7-10 days, at which time you can pick it up.
- When you receive your new Ventra Card, you'll have to activate it using the included instructions.
- Once you've activated your Ventra Card, it can be used as soon as you add transit value.

The CTA and Pace advise you to register your Ventra Card on [ventrachicago.com](http://ventrachicago.com) or by calling 1.877.NOW.VENTRA (1.877.669.8368). Card registration protects your transit value if your Card is reported lost or stolen and gives you access to convenient Account management features online or over the phone.

Once you have registered your Card and added value, you are ready to tap and board to ride the CTA and Pace.

#### HERE'S HOW IT WORKS:

- Add transit value to your Student Card Account at participating Ventra retailers, Ventra Vending Machines located at CTA rail stations, and, if registered, at [ventrachicago.com](http://ventrachicago.com) and by calling 1.877.NOW.VENTRA. (You can find your nearest Ventra retailer at [ventrachicago.com](http://ventrachicago.com).)
- Once your Student Card Account has sufficient transit passes or value, you simply tap your Ventra Card on the Ventra card reader to board trains and buses.
- For students under the age of 12, parents are highly encouraged to register the Ventra Card to ensure your child receives a reduced fare outside of the entitlement period (school hours). Otherwise, your child could be charged the full fare rate. (Please refer to Pace and CTA fare policies.)
- Register your Ventra Card on [ventrachicago.com](http://ventrachicago.com) or by calling **1.877.NOW.VENTRA**.



- If your Ventra Card is lost AND was registered, you may cancel it on the associated Ventra Account by calling 1.877.NOW.VENTRA and requesting a replacement Card (a \$5 replacement fee will apply).
- For more information, please refer to Ventra Terms of Use located at [ventrachicago.com](https://www.ventrachicago.com).

REMEMBER: Keep your Card after your school term(s) have ended. Ventra can continue to configure your Card Account as "student" if you or your school provides eligibility requirements for additional terms.

*NOTE: Ventra will be enhancing the Ventra Special Fare Programs, including those for students, so this forms process as well as applying for subsequent semesters will soon be more streamlined. (E.g. an online web process.)*