

How Do I Get a TAP Card?

Eligible passengers should complete the following information and send it to:

Pace Paratransit Operations Department
TAP Card Order Request
547 W. Jackson Blvd
10th Floor
Chicago, IL 60661

Name: (Print Only) _____

ADA Paratransit ID#: _____

Cards will be mailed to the current mailing address in the ADA registration system. Passengers should update their mailing address information by contacting the RTA at (312) 663-4357.

Daytime Telephone: _____

Please allow two weeks for the delivery of your new TAP card. Cards for newly registered riders may require additional time in order for Pace to receive the rider information from the RTA.