



Moving into the Future

*The Weekly Newsletter from America's Most Efficient
Suburban Transit Agency*

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Pace is the suburban public transit agency for Chicagoland's six-county metropolitan region. As the 13th largest bus agency in the U.S., Pace operates fixed bus routes, vanpools and paratransit services in nearly 250 municipalities consisting of 5.2 million residents. Visit the [Route Finder](#) for bus route information.

Technology and transit come together with Pace's WebRoute feature

Pace Suburban Bus has always utilized modern technology to enhance safety, efficiency and convenience for passengers. For instance, Pace implemented an [Intelligent Bus System](#), a satellite-based communications system that enables internet users to see real-time "next bus" information, collects precise, region-wide on-time performance data and counts where passengers get on and off buses. Pace is also beginning to implement Transit Signal Priority (TSP) on several corridors, which reduces travel times for passengers and reduces Pace's operating costs.

Recently, Pace added a new tool to its technological mix--[WebRoute](#)--which provides anyone interested in determining travel options in her community, or anywhere within the northeastern Illinois region, with her own map of bus routes, local landmarks, roads, ticket sales locations and even bus shelters.



The full-featured interactive mapping tool generates a customized map to meet one's particular needs. The visual presentation of travel options to common destinations in a community or broader region can make understanding the transit system a little easier. Among other things, the user can zoom in to areas of interest, view bus and rail options in the region, identify bus routes in a neighborhood and measure distances between destinations.

After the design of the custom map is complete, the user can print it as a handy reference. Pace Executive Director T.J. Ross said it is a continuing goal of the agency to “provide high quality service that is faster, safer and more reliable.” Part of that mission is delivering travel information in the same fast and reliable manner as the bus service.

In the 21st Century, transportation providers need to use of 21st Century technology. [Pace Suburban Bus](#) continues to look to technology to make Pace an even greater bus service for northeastern Illinois.

Ask Pace:

What is the Adopt-A-Shelter Program? -- Zach G., Crystal Lake

The Adopt-A-Shelter program allows individual or organizations to "adopt" a Pace Bus shelter in their local community. Whether you are a Pace rider or simply a concerned member of your community, adopting a Pace bus shelter is an opportunity to contribute to an improved environment for everyone.

On a monthly basis, the responsibilities of the shelter adopter include cleaning shelter windows, removing rubbish, sweeping the shelter floor, ensuring appropriate schedules are present and legible and advising Pace of damage, graffiti or other problems.

In addition to the public recognition of your efforts--with a sign placed on the shelter--this terrific program has other benefits, such as an improved appearance of your neighborhood, a nice, clean shelter for all riders and 10 free rides on Pace service each month.

With the springtime fast approaching, now would be a good opportunity to join our program and contribute to your community. If interested in obtaining more information you can contact the Adopt-A-Shelter Coordinator at 847-228-4257 or you can go to [the Pace Web site](#).



Pace shelters offer protection from the elements for bus riders.

Pace Factoid:

Since Sept. 11, 2001, the federal government has spent \$9 per airline passenger on security for airlines, but less than 1 cent per transit passenger on security for public transportation systems.

"Moving into the Future" is a weekly newsletter provided by Pace Suburban Bus to update interested parties on the services Pace provides and the progress it makes to constantly improve. Forward to others as you wish. For best results, please print in landscape format. Please submit feedback or remove yourself from the mailing list by calling 847-228-2421 or e-mail your request to govt.affairs@pacebus.com.

