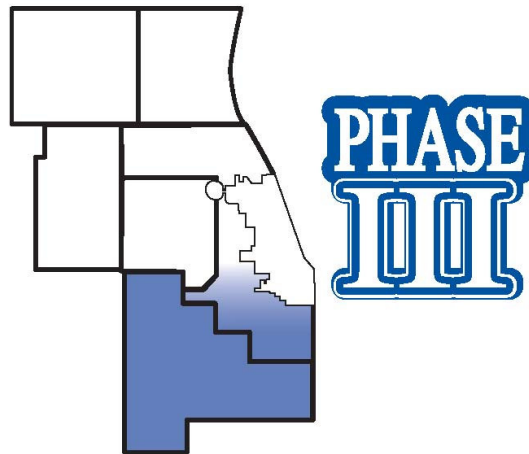




## SOUTH COOK COUNTY / WILL COUNTY RESTRUCTURING INITIATIVE



## SERVICE IMPROVEMENT GUIDE

### **Working to Improve Your Commute**

Change has arrived for residents of south and southwest Cook County, in the form of improved transportation options. Look for increased frequency of buses, extended service hours, new routes and more amenities at bus stops. Service to our most popular destinations remains in place, and we've improved service to places such as the University and College Center of South Suburban College, Orland Square, CTA and Metra stations and Ford City Mall. Service in the South Cook County area will now have more direct routing alignments and improved on-time performance. Our one-way fare remains \$1.75.

In yet another technological advancement, signal priority for buses is being tested on Halsted, 159th, and Sibley. Transit Signal Priority (TSP) will shorten your travel time and keep buses on schedule. Pace continues to innovate to improve your transit service.

Changes to the following routes are detailed below: 348, 350, 352, 353, 354, 355, 359, 379, 381, 382, 384, 386, 451, 452, 460, 750, 753, 877 & 888 as well as the addition of two new routes – 356 & 372 and the discontinuation of one route – 370. Please call Pace Customer Relations at (847) 364-7223 with any questions about the changes detailed in this brochure.

## Route 348

### Riverdale Connector

---

**This route will extend west** of Halsted via Vermont to central Blue Island. It will also **extend south** on Indiana/State to South Suburban College and then continue west through the Village of Phoenix to the Pace Harvey Transportation Center. **The new routing replaces segments previously served by Routes 350 and 370.**

Weekday and Saturday service will operate every 60 minutes.

---

## Route 350

### Sibley

---

All trips will operate between Hammond and Harvey and weekday **frequency will increase** during off peak hours from 60 to 30 minutes. Weekday service will run later until 11:10pm (instead of 9:45pm).

Saturday's span of **service will increase** to 6:45am to 10:40pm (instead of 8:45am to 6:45pm) and Sunday **service will run later** until 9:30pm (instead of 6:30pm). Service on State will be replaced by Route 348.

This route will stop at **Posted Stops Only** along the entire route.

---

## Route 352

### Halsted

---

**New routing** south of the Pace Harvey Transportation Center (HTC) will now be on Halsted. This routing change will provide faster north-south service between 95th St. and Chicago Heights. There will be no routing changes between 95th St. and HTC.

Express routing on I-57 will be eliminated.

The current routing south of HTC will be replaced by Route 356 between Homewood and HTC, and by Route 372 between Homewood and the Pace Chicago Heights Terminal (CHT).

**Trip frequency between CHT and HTC will increase** to every 30 minutes on weekdays and Saturdays. **Trip frequency will increase** to 10-15 minutes between HTC and 95th St./Dan Ryan Red Line station.

This route will stop at **Posted Stops Only** along the entire route.

---

## Route 353

### 95th-River Oaks / Homewood

---

Routing between 95th St./Dan Ryan and 170th St./Cottage Grove will not change. Trips south of 170th St./Cottage Grove **will alternate service**. Half of the trips will serve the Homewood Park-n-Ride via the current routing, and half the trips will serve River Oaks Mall via 170th St./Torrence.

South of the Riverdale Turnaround trip frequency will be every 30 minutes all day on weekdays and Saturdays (currently varies). **The service span in this area will increase** on weekdays and Saturdays to 5:00am to 11:30pm (instead of 5:30am to 8:30pm on weekdays and 8:30pm to 7:00pm on Saturdays) and to 7:00am to 10:30pm on Sundays (instead of 10:30am to 5:00pm).

---

## Route 354

### Harvey-Oak Forest Loop

---

There will be **new bi-directional loop routing** south of 147th St. and direct service to South Suburban College's University and College Center in Oak Forest.

Service will be eliminated on 147th St. west of Cicero and on Central between 147th St. and 159th St., but **will be replaced** on 159th St. by Route 364 and on Oak Park /183rd St. to Tinley Park Mental Health Center by Route 386.

Saturday **frequency will be increased** to every 60 minutes (instead of 120 minutes) and the span of service will be increased to 6:00am to 8:00pm (instead of 9:00am to 6:30pm).

---

## Route 355

### Wentworth Limited

---

This route will no longer go to the Chicago Loop, but instead **will connect at Hegewisch Station** with seven South Shore trains to the Loop in the morning and seven trains from the Loop in the afternoon/evening. Trip connections will be made for the revised South Shore train times effective May 27, 2009. Midday service will be discontinued. The fare category for this route will change from Premium (\$4) to Regular (\$1.75).

---

## ***NEW ROUTE!***

### **Route 356**

#### **Harvey-Homewood-Tinley Park**

---

This **new route** will connect Tinley Park to Harvey. The route will travel along 183rd St. to Homewood and then travel north to the Pace Harvey Transportation Center on routing previously served by Route 352. Service will operate weekdays and Saturdays from 5:30am to 8:30pm with trips every 30 minutes.

---

### **Route 359**

#### **Robbins-South Kedzie Avenue**

---

**An additional southbound trip will be added** at 6:05pm on weekdays from 95th St./Dan Ryan to provide 30 minute frequency through the evening rush hour.

---

### **Route 370**

#### **Harvey-Chicago Heights**

---

This route will be eliminated and **replaced** by Routes 348 and 352. Phoenix-area routing will be replaced by the extension of Route 348. The remainder of the route on Halsted will be replaced by the realignment of Route 352 to the Pace Chicago Heights Terminal.

---

## ***NEW ROUTE!***

### **Route 372**

#### **Dixie Highway**

---

This **new route** will run between the Metra Electric Line Homewood Station and the Pace Chicago Heights Terminal on routing previously served by Route 352. Trips on this route will run every 60 minutes from 6:30am to 6:00pm on weekdays and Saturdays.

---

## Route 379

### Midway-Orland Square

---

This route will **extend south of its current routing** to replace Route 386 and will now serve Orland Square. **Trip frequency will increase** from every 60 to 30 minutes. Saturday service will run later until 11:00pm (instead of 7:30pm). Sunday trips will start at 8:00am (instead of 9:30am). A later weekday northbound trip will **improve service** to FedEx in Bedford Park.

---

## Route 381

### 95th Street

---

Service along 95th St. between 76th Ave. and 88th Ave. in Hickory Hills will be restored on certain weekday trips. Three morning eastbound trips and four evening westbound trips will carry riders to and from the Metra SouthWest Service Oak Lawn Station and the CTA Red Line 95th St./Dan Ryan Station. Weekend service will also serve this segment on alternating trips.

This route will have **more frequent mid-day service**.

---

## Route 382

### Central/Clearing

---

**Direct service** to Ford City Mall will be provided for trips serving the 73rd St. Industrial Corridor in Bedford Park. Trips operating between 104th/Pulaski and the CTA Orange Line Midway Station will not serve Ford City.

All mid-day service will be eliminated and morning peak service will be reduced from seven to four trips and evening peak service will be reduced from nine to four trips.

---

## Route 384

### Narragansett/Ridgeland

---

**Sunday trips will be extended** to 111th/Ridgeland. Routing south of Worth through Palos Heights and Orland Park will be discontinued. Southbound weekday service will stop at 8:45pm instead of 9:30pm.

---

## Route 386

### South Harlem

---

This route will **extend south** of 131st St. to Tinley Park Mental Health Center via Harlem-Oak Park, replacing Route 354. Service on 127th St. will be replaced by Routes 383 and 385. Routing along 131st St. will be discontinued.

Weekday **trips will run earlier in the morning and later in the evening**, starting at 4:30am (instead of 5:30am) and stopping at 7:30pm (instead of 7:00pm).

Saturday **trips will run earlier**, starting at 5:30am (instead of 8:00am). Weekday **frequency will also increase** on Oak Park to every 30 minutes (from 60 minutes).

---

## Route 451

### Southeast Homewood

## Route 452

### Northeast Homewood

## Route 460

### Hazel Crest Feeder

## Route 750

### Country Club Hills

## Route 753

### Matteson

## Route 877

### South Suburban Oakbrook Express

## Route 888

### Tri-State Flyer

---

Timing on these routes will be adjusted to **improve schedule accuracy**. No changes to routing will occur.

---

## Posted Stops

### Designated boarding and alighting locations

---

Two more routes are now operating completely under the **Posted Stops Only** policy. As of June 7, you will be able to get on (board) and off (alight) Routes 350 and 352 only at Pace posted bus stop signs. Look for these symbols on printed schedules.

The top symbol indicates that a route operates on a Posted Stop Only policy. The bottom symbol indicates that a route operates on a partial Posted Stop Only policy.



---

## Next Steps

### Looking to the future

---

Beyond June 7, Pace is working on other improvements to its bus route network in south Cook and Will Counties, including:

- ☐ **Posted Stops Only Policy.** In addition to Routes 350, 352 and 364, other Pace routes will shorten travel times and improve on-time performance by requiring passengers to get on and off buses only at posted Pace bus stop signs.

☞ Signal Priority for Buses. Pace is installing “Transit Signal Priority”—a technology that allows a bus to affect traffic signals—around the Harvey area, and will soon expand that implementation to Halsted Street, Sibley Boulevard, 159th Street, 95th Street and Harlem Avenue.

☞ Bus Rapid Transit. Pace has applied for federal grants to create Bus Rapid Transit on I-55, Halsted Street, 95th Street and Harlem Avenue. BRT investment will modernize and improve the bus service in these major corridors.

☞ Passenger Amenities. Throughout 2009, Pace will be installing more concrete waiting areas, bus stop shelters and solar-powered bus stop lights to help improve our customers’ experience.

---

## **Pace Contact Information**

---

### **Customer Relations**

**Call:**

(847) 364-PACE (7223) ☞ TTY: (847) 364-5093  
Información en Español: (847) 228-3575

**Email:**

passenger.services@pacebus.com

**Write:**

*For customer service-related issues:*

Pace Suburban Bus Service  
Customer Relations  
405 Taft Drive  
South Holland, IL 60473

*For all other inquiries:*

Pace Suburban Bus Service  
(specify relevant department)  
550 W. Algonquin Rd.  
Arlington Heights, IL 60005

**For free trip planning and route, fare and schedule information, call:**

RTA Travel Information: 836-7000 (any Chicago or suburban area code)  
RTA TTY: (312) 836-4949