

## 2008 Pace Blue Ribbon Committee Report

### 4.0 Pace Operations

Information provided by Deputy Executive Director Pace Revenue Services, Melinda Metzger and Pace Executive Director T.J. Ross.

#### **Pace operates**

- Pace bus is the service provider for suburban public bus transit in Northeastern Illinois.
- Pace was created by reform legislation in late 1983 and began operating throughout the Chicago six-collar counties' suburbs in mid-1984.
- Pace is governed by a 12-member Board of Directors comprised of current and former suburban mayors.
- Pace is the 2nd largest bus only system in the nation and the largest bus only service that does not serve a central business district.
- Pace serves 5.3 million people in the 3,500 square miles of the six-county area of Northeastern Illinois with fixed route services.
- In 2008, Pace projects ridership to increase to 40.0 million riders.
  - Through May 2008, Pace carried 16.1 million riders – a 2.0 percent increase over the first five months of last year.
  - The average trip length on Pace is over 8 miles.
  - Pace has the highest fare box recovery ratio in the nation for a transit system not serving a central business district at 34 percent.
- Pace utilizes the private sector with half of its service provided by private operators.

#### **240 Fixed-routes**

- Pace busses carry over 33 million commuters a year on 705 transit buses throughout more than 200 suburbs using a set schedule and routing.
- A **vanpool program** that provides 1.8 million trips a year, the second largest in the nation.
  - Pace currently has 700 vans in service.
  - The Pace vanpool program is 100% funded through fares.
- Pace's market demographics are shifting from suburb-to-city to more suburb-to-suburb and city-to-suburb.
- Pace works with employers to meet the transportation needs of employees at a number of job sites throughout the suburbs.
- Approximately 30 percent of United Parcel Service employees use Pace to commute to the CHACHE facility in Hodgkins, IL.

#### **ADA Paratransit Fares**

**Paratransit/dial a ride** service carries 3.7 million passengers a year on 900 small buses. These services provide:

- Pace Paratransit, vanpool and car pooling services are provided throughout the 3750 square miles of Northeastern Illinois and to all 8 million inhabitants.
- Pre-arranged ADA service for persons with disabilities
- Pre-arranged, non-fixed route (dial-a-ride) service which utilizes vans and small buses for trips to and from specific locations
- Pace Dial-a-Ride provides service to individuals deemed eligible based on local requirements, usually elderly and/or disabled through contractual arrangements with nearly 100 municipalities and agencies.
- Pace also has coordination services for DuPage and Kane Counties.
- Pace's ADA Paratransit Services operates within 3/4 mile of regular fixed routes and during the same days and hours as the regular fixed route service.

### 4.0 Pace Operations

## 2008 Pace Blue Ribbon Committee Report

### **ADA Paratransit Fares**

- The ADA fare cannot be more than twice the regular fixed route fare
- The regular CTA fixed route fare is \$2.00. As of January 2009, a one way cash fare on CTA Bus will increase to \$2.25.
- The ADA fare for Chicago service is \$2.25.
- The regular Pace fixed-route fare is \$1.50 and \$1.25. As of January 2009, all regular Pace fixed-route fares will be \$1.75.
- The ADA fare for suburban services is \$3.00 and \$2.50. There will be no increase in ADA fares in January 2009.
- There is no ADA requirement to have a monthly pass. However, a monthly pass is accepted for City ADA services only.

### **ADA Paratransit Reservation Response Time**

- Service requests must be taken at least one day in advance of the requested service date. Trips are guaranteed by Pace one day in advance.

### **Trip Purpose Restrictions**

- There can be no restrictions or priorities based on trip purpose
- Pace does ask riders if their trip is medical related, but only because we are trying to capture Medicaid funding

### **No Capacity Constraints**

There can be no capacity constraints

- No pattern of denials
- Trips must be accommodated within a useful hour of the requested pick up time
- No patterns of excessive late pick-ups
- No patterns of excessively long trips (defined as comparable to fixed route travel times)

### **Travel Time Compliance**

- Every complaint about travel time is reviewed for comparable travel time
- Corrective action taken when a trip is identified as excessive
- Carriers are directed to monitor trips that are excessive

## 2008 Pace Blue Ribbon Committee Report

### 4.0 Pace Operations

	September Ridership	Average per day
Chicago ADA	165,960	5,532
Chicago TAP	<u>15,064</u>	<u>502</u>
Total Chicago:	181,024	6,034
Suburb ADA	41,307	1,377
Suburb Dial-A-Ride	88,528	2,951
Suburb Advantage	<u>66,570</u>	<u>2,219</u>
Suburb Total:	196,405	6,547

## 2008 Pace Blue Ribbon Committee Report

### 4.1 Paratransit Expenses Compared

#### Sort by total operating expenses

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%
<b>2 Pace, Suburban Bus Division (PACE)</b>	<b>\$131,508,319</b>	<b>32%</b>	<b>\$23,522,713</b>	<b>33%</b>	<b>18%</b>	<b>1,437,500</b>	<b>321</b>	<b>4%</b>
3 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
4 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
5 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%
6 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%

#### Sort by recovery ratio

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%
<b>2 Pace, Suburban Bus Division (PACE)</b>	<b>\$131,508,319</b>	<b>32%</b>	<b>\$23,522,713</b>	<b>33%</b>	<b>18%</b>	<b>1,437,500</b>	<b>321</b>	<b>4%</b>
3 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
4 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
5 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
6 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%

#### Sort by paratransit operating expenses

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
<b>1 Pace, Suburban Bus Division (PACE)</b>	<b>\$131,508,319</b>	<b>32%</b>	<b>\$23,522,713</b>	<b>33%</b>	<b>18%</b>	<b>1,437,500</b>	<b>321</b>	<b>4%</b>
2 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%
3 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
4 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
5 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
6 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%

#### Sort by paratransit recovery ratio

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%
<b>2 Pace, Suburban Bus Division (PACE)</b>	<b>\$131,508,319</b>	<b>32%</b>	<b>\$23,522,713</b>	<b>33%</b>	<b>18%</b>	<b>1,437,500</b>	<b>321</b>	<b>4%</b>
3 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
4 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
5 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
6 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips	Operating Expense per Unlinked Passenger Trip	Unlinked Passenger Trips per Vehicle Revenue Hour
San Mateo County Transit District (SamTrans)	\$79,731,345	19%	\$7,718,218	4%	10%	283,960	86	2%	\$27.18	1.64
Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%	\$28.01	1.52
City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%	\$37.31	1.64
City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%	\$18.81	2.53
Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%	\$21.04	3.12
Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%	\$25.29	1.83
Pace, Suburban Bus Division (PACE)	\$131,508,319	32%	\$23,522,713	33%	18%	1,437,500	321	4%	\$16.36	2.81

## 2008 Pace Blue Ribbon Committee Report

### 4.1 Paratransit Expenses Compared

Illinois Agencies	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips	Operating Expense per Unlinked Passenger Trip	Unlinked Passenger Trips per Vehicle Revenue Hour
Decatur Public Transit System (DPTS)	\$2,953,174	11%	\$376,519	13%	13%	55,691	15	6%	\$6.76	4.96
Rock Island County Metropolitan Mass Transit District (MetroLink)	\$9,316,308	14%	\$415,795	8%	4%	16,626	9	1%	\$25.01	1.74
Springfield Mass Transit District	\$6,403,574	11%	\$651,131	13%	10%	55,312	15	3%	\$11.77	2.55
Champaign-Urbana Mass Transit District (C-U MTD)	\$13,972,392	11%	\$670,238	29%	5%	224,722	16	2%	\$7.92	3.31
Rockford Mass Transit District (RMTD)	\$7,172,495	13%	\$992,082	14%	14%	75,545	18	5%	\$13.13	3.53
Greater Peoria Mass Transit District (CityLink)	\$9,624,382	13%	\$1,333,852	13%	14%	17,909	18	1%	\$74.48	0.55
Chicago Transit Authority	\$956,191,805	40%	\$37,485,928	5%	4%	1,530,391	679	0.32%	\$24.49	1.50

#### Sort by Paratransit as % of total operating budget

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
2 <b>Pace, Suburban Bus Division (PACE)</b>	\$131,508,319	32%	\$23,522,713	33%	<b>18%</b>	1,437,500	321	4%
3 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%
4 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
5 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
6 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%

#### Sort by Unlinked Paratransit Trips

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 <b>Pace, Suburban Bus Division (PACE)</b>	\$131,508,319	32%	\$23,522,713	33%	18%	<b>1,437,500</b>	321	4%
2 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%
3 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
4 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
5 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
6 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%

#### Sort by Total Paratransit Vehicles Operated

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 <b>Pace, Suburban Bus Division (PACE)</b>	\$131,508,319	32%	\$23,522,713	33%	18%	1,437,500	<b>321</b>	4%
2 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%
3 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
4 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
5 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
6 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%

#### Sort by Paratransit % of total Unlinked Trips

Agency	Total Operating Expenses	Recovery Ratio	Paratransit Operating Expenses	Paratransit Recovery Ratio	Paratransit as % of total operating budget	Unlinked Paratransit Trips	Total Paratransit Vehicles Operated	Paratransit % of total Unlinked Trips
1 Suburban Mobility Authority for Regional Transportation (SMART-Detroit)	\$83,729,178	11%	\$16,215,531	9%	19%	770,788	122	7%
2 <b>Pace, Suburban Bus Division (PACE)</b>	\$131,508,319	32%	\$23,522,713	33%	18%	1,437,500	321	4%
3 City of Phoenix Public Transit Department (Valley Metro)	\$100,626,911	20%	\$12,697,989	5%	13%	465,015	128	1%
4 Orange County Transportation Authority (OCTA)	\$151,832,012	6%	\$19,681,038	1%	13%	778,291	207	1%
5 City and County of Honolulu Dept of Transportation Services (The Bus)	\$127,915,366	25%	\$13,840,245	10%	11%	735,716	124	1%
6 Metropolitan Suburban Bus Authority (MTA Long Island Bus)	\$91,513,032	36%	\$8,041,679	395%	9%	287,150	73	1%

2008 Pace Blue Ribbon Committee Report

4.2 Demand Response Fare Comps

Table 31: Demand Response Fares for Persons with Disabilities

*Person with Disabilities: a permanently disabled, or in some agencies, temporarily incapacitated person who has complied with any local identification, pre-registration, or other eligibility requirements as defined by the Americans with Disabilities Act.*

*Attendant: a personal-care attendant to a disabled person.*

*Companion: a companion to a disabled person who is not a personal-care attendant.*

*Base Fare: the minimum cash fare for a single trip on demand response service, excluding transfer, distance or zone, speed, time-of-day, and parking surcharges.*

State or Province	City	Transit Agency	Effective Date	Persons with Disabilities		Attendant		Companion	
				Minimum	Maximum	Minimum	Maximum	Minimum	Maximum
<b>US</b>									
AL	Birmingham	Birmingham-Jefferson County Transit Authority	SEP 01 95	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
AZ	Flagstaff	Coconino County Transportation Services	--- -- --	\$2.00	\$5.00	\$0.00	\$2.00	\$5.00	\$0.00
AZ	Glendale	Glendale Transit	SEP 02 91	\$1.00	\$2.00	\$0.00	\$1.00	\$2.00	\$0.00
AZ	Phoenix	City of Phoenix Public Transit Department	JUL 31 95	\$0.60	\$2.40	\$0.00	\$2.40	\$2.40	\$0.00
CA	Antioch	Eastern Contra Costa Transit Authority	JUL 01 04	\$2.00	\$4.00	\$0.00	\$2.00	\$4.00	\$0.00
CA	Bakersfield	Golden Empire Transit District	JAN 01 06	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
CA	Benicia	Benicia Breeze	JUL 01 07	\$3.00	\$4.50	\$0.00	\$3.00	\$4.50	\$0.00
CA	Benicia	Rio Vista Delta Breeze	OCT 01 06	\$8.00	\$11.00	\$0.00	\$8.00	\$11.00	\$0.00
CA	Concord	Central Contra Costa Transit Authority	JUL 2006	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$0.00
CA	Delano	Delano Area Rapid Transit	NOV 01 20	\$1.25	\$2.50	\$0.00	\$1.75	\$2.50	\$0.00
CA	Elk Grove	City of Elk Grove Transit	JUL 01 07	\$3.00	\$8.00	\$0.00	\$3.00	\$8.00	\$0.00
CA	Glendale	City of Glendale Beeline	--- -- --	\$1.00	\$1.00	\$0.00	\$1.00	\$1.00	\$0.00
CA	Long Beach	Long Beach Transit	JUL 01 05	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
CA	Los Angeles	Access Services, Inc.	AUG 03 02	\$1.80	\$2.70	\$0.00	\$1.80	\$2.70	\$0.00
CA	Merced	Merced County Transit	JAN 01 02	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
CA	Modesto	City of Modesto Transit Division	AUG 01 05	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
CA	Monterey	Monterey-Salinas Transit	JAN 01 04	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
CA	Oceanside	North County Transit District	JUL 01 06	\$4.00	\$4.00	\$0.00	\$4.00	\$4.00	\$0.00
CA	Orange	Orange County Transportation Authority	JAN 01 95	\$2.25	\$10.25	\$0.00	\$2.25	\$2.25	\$0.00
CA	Redondo Beach	City of Redondo Beach	JUL 01 04	\$0.50	\$0.50	\$0.00	\$0.50	\$0.50	\$0.00
CA	Riverside	Riverside Transit Agency	APR 03 05	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
CA	Sacramento	Sacramento Regional Transit District	SEP 01 06	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$0.00
CA	San Bernardino	OMNITRANS	JUL 01 07	\$2.45	\$5.45	\$0.00	\$2.45	\$5.45	\$0.00
CA	San Diego	San Diego Metropolitan Transit System	JUL 01 03	\$4.50	\$4.50	\$0.00	\$4.50	\$4.50	\$0.00
CA	Santa Barbara	Santa Barbara Metropolitan Transit District	JUL 01 01	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00

## 2008 Pace Blue Ribbon Committee Report

### 4.2 Demand Response Fare Comps

State or Province	City	Transit Agency	Effective Date	Persons with Disabilities		Attendant		Companion	
				Minimum	Maximum	Minimum	Minimum	Maximum	Maximum
CA	Santa Clarita	Santa Clarita Transit	JUN 2003	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
CA	Santa Cruz	Santa Cruz Metropolitan Transit District	JUL 01 03	\$3.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00
CA	Santa Monica	Santa Monica's Big Blue Bus	MAY 1997	\$0.50	\$0.50	\$0.25	\$0.25	\$0.25	\$0.25
CA	Torrance	Torrance Transit System	JUL 01 04	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00	\$1.00
CA	Visalia	Visalia City Coach	JUL 01 06	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
CO	Aspen	Roaring Fork Transportation Authority	--- --	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
CO	Colorado Springs	Mountain Metropolitan Transit	JAN 04 00	\$2.00	\$2.50	\$0.00	\$2.00	\$2.50	\$0.00
CO	Denver	Regional Transportation District	JAN 2006	\$3.00	\$20.00	\$0.00	\$0.00	\$0.00	\$0.00
CT	Bridgeport	Greater Bridgeport Transit Authority	SEP 01 05	\$3.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00
CT	Hamden	Greater New Haven Transit District	OCT 1 05	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
CT	Hartford	Greater Hartford Transit District	JAN 02 05	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
CT	Norwalk	Norwalk Transit District	JAN 01 05	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
FL	Bradenton	Manatee County Area Transit	JAN 01 96	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
FL	Clearwater	Pinellas Suncoast Transit Authority	AUG 05 01	\$2.50	\$2.50	\$0.00	\$0.00	\$0.00	\$0.00
FL	Cocoa	Space Coast Area Transit	AUG 01 06	\$1.25	\$1.25	\$0.00	\$0.00	\$0.00	\$1.00
FL	Jacksonville	Jacksonville Transportation Authority	OCT 01 01	\$1.25	\$2.25	\$0.00	\$1.25	\$2.25	\$0.00
FL	Pompano Beach	Broward County Division of Mass Transit	JAN 04 98	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
FL	Sarasota	Sarasota County Area Transit	OCT 01 07	\$1.50	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00
FL	South Daytona	Volusia County Transportation Authority	JAN 14 07	\$2.50	\$2.50	\$0.00	\$0.00	\$0.00	\$0.00
FL	Tallahassee	TALTRAN	--- --	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
FL	West Palm Beach	PalmTran	OCT 01 07	\$0.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00
GA	Atlanta	Metropolitan Atlanta Rapid Transit Authority	JAN 01 01	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$0.00
GA	Lawrenceville	Gwinnett County DOT	NOV 01 02	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	
GA	Marietta	Cobb Community Transit	NOV 01 07	\$3.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00
GA	Savannah	Chatham Area Transit Authority	SEP 08 03	\$0.50	\$1.20	\$0.00	\$0.50	\$1.20	\$0.00
IA	Des Moines	Des Moines Area Regional Transit Authority	JAN 01 06	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
IL	Arlington Heights	Pace Suburban Bus Division	JUL 01 06	\$2.25	\$3.00	\$0.00	\$2.25	\$3.00	\$3.00
IL	Decatur	Decatur Public Transit System	MAY 01 02	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
IL	Rockford	Rockford Mass Transit District	FEB 01 96	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
IL	Springfield	Springfield Mass Transit District	SEP 01 06	\$2.00	\$2.00	\$0.00	\$4.00	\$4.00	\$0.00
IL	Urbana	Champaign-Urbana Mass Transit District	AUG 12 01	\$2.00	\$7.00	\$0.00	\$2.00	\$7.00	\$0.00
IN	Fort Wayne	Fort Wayne Public Transportation Corporation	--- --	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
IN	Indianapolis	Indianapolis Public Transportation Corporation	JAN 01 07	\$3.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00

## 2008 Pace Blue Ribbon Committee Report

### 4.2 Demand Response Fare Comps

State or Province	City	Transit Agency	Effective Date	Persons with Disabilities		Attendant		Companion	
				Minimum	Maximum	Minimum	Minimum	Maximum	Maximum
IN	Lafayette	CityBus of Greater Lafayette	JAN 01 03	\$2.00	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00
IN	Muncie	Muncie Public Transportation Corporation	AUG 02 93	\$1.00	\$1.00	\$0.00	\$1.00	\$1.00	\$0.00
IN	South Bend	South Bend Public Transportation Corporation	JAN 01 95	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
KS	Topeka	Topeka Metropolitan Transit Authority	MAR 14 05	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$2.00
KY	Bowling Green	Community Action of Southern Kentucky, Inc.	MAR 02 00	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
KY	Fort Wright	Transit Authority of Northern Kentucky	AUG 01 07	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
KY	Lexington	Transit Authority of Lexington	JUL 01 95	\$1.60	\$1.60	\$0.00	\$1.60	\$1.60	\$0.00
KY	Louisville	Transit Authority of River City	JUL 01 07	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
KY	Paducah	Paducah Transit Authority d.b.a. Paducah Area Transit System	--- -- --	\$1.50	\$1.50	\$0.00	\$0.75	\$0.75	\$0.00
LA	Baton Rouge	Capital Area Transit System	JAN 2004	\$1.00	\$1.00	\$0.00	\$1.00	\$1.00	\$0.00
MD	Baltimore	Maryland Transit Administration	JUL 01 03	\$1.85	\$3.00	\$0.00	\$1.85	\$3.00	\$0.00
MD	Largo	Prince George's County Department of Public Works & Transportation	JUL 01 01	\$0.50	\$0.50	\$0.00	\$0.00	\$0.00	\$0.00
MD	Rockville	Montgomery County Transit Services	JUL 01 91	\$1.80	\$2.20	\$0.00	\$1.80	\$2.20	\$0.00
MI	Ann Arbor	Ann Arbor Transportation Authority	AUG 28 05	\$2.00	\$3.00	\$0.00	\$0.50	\$0.50	\$0.00
MI	Bay City	Bay Metropolitan Transportation Authority	AUG 28 95	\$1.00	\$1.00	\$0.00	\$1.00	\$1.00	\$0.00
MI	Detroit	City of Detroit Department of Transportation	JAN 17 97	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
MI	Grand Rapids	Interurban Transit Partnership	APR 02 03	\$2.60	\$2.60	\$0.00	\$2.60	\$2.60	\$0.00
MI	Kalamazoo	Kalamazoo Transportation Division	MAR 2006	\$2.70	\$2.70	\$0.00	\$2.70	\$2.70	\$0.00
MI	Muskegon	Muskegon Area Transit System	JUL 01 07	\$2.00	\$5.00	\$0.00	\$2.00	\$5.00	\$0.00
MI	Port Huron	Blue Water Area Transportation Commission	AUG 31 93	\$0.35	\$0.35	\$0.00	\$0.35	\$0.75	\$0.00
MI	Saginaw	Saginaw Transit Authority Regional Services	FEB 01 98	\$2.00	\$5.50	\$0.00	\$2.00	\$5.50	\$0.00
MN	Anoka	Anoka County Transit	JUL 01 05	\$2.50	\$3.50	\$0.00	\$3.25	\$4.25	\$0.00
MN	Burnsville	Minnesota Valley Transit Authority	JUL 01 05	\$0.50	\$0.50	\$0.00	\$1.50	\$1.50	\$0.00
MN	Duluth	Duluth Transit Authority	AUG 15 05	\$1.20	\$2.50	\$0.00	\$1.20	\$2.50	\$0.00
MN	Minneapolis	Metro Transit	JUL 01 05	\$2.50	\$3.50	\$0.00	\$2.50	\$3.50	\$0.00
MO	Kansas City	Kansas City Area Transportation Authority	APR 02 00	\$2.00	\$2.40	\$0.00	\$2.00	\$2.40	\$0.00
MO	Saint Louis	Metro	AUG 28 06	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$0.00
MO	Springfield	City Utilities of Springfield, MO	OCT 01 07	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
NC	Charlotte	Charlotte Area Transit System	OCT 03 05	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
NC	Research Triangle	Triangle Transit Authority	MAR 01 05	\$4.00	\$4.00	\$0.00	\$4.00	\$4.00	\$0.00
NC	Wilmington	Cape Fear Public Transportation Authority	JAN 01 06	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
NJ	Newark	New Jersey Transit Corporation	JUN 01 07	\$0.65	\$16.00	\$0.00	\$1.35	\$35.50	\$0.00
NM	Las Cruces	City of Las Cruces-RoadRUNNER Transit	JAN 29 86	\$0.75	\$0.75	\$0.00	\$0.75	\$0.75	\$0.00

## 2008 Pace Blue Ribbon Committee Report

### 4.2 Demand Response Fare Comps

State or Province	City	Transit Agency	Effective Date	Persons with Disabilities		Attendant		Companion	
				Minimum	Maximum	Minimum	Minimum	Maximum	Maximum
NV	Las Vegas	Regional Transportation Commission of Southern Nevada	FEB 10 02	\$1.50	\$4.00	\$0.00	\$1.50	\$1.50	\$0.00
NV	Reno	Regional Transportation Commission	AUG 26 07	\$1.75	\$3.50	\$0.00	\$1.50	\$1.50	\$0.00
NY	Batavia	Batavia Bus Service	APR 03 06	\$0.50	\$0.50	\$0.00	\$1.00	\$1.00	\$0.00
NY	Buffalo	Niagara Frontier Transportation Authority	JUN 01 03	\$3.00	\$4.50	\$0.00	\$3.00	\$4.50	\$0.00
NY	Dansville	Livingston Area Transp Svce	APR 03 06	\$0.00	\$2.00		\$1.00	\$2.00	
NY	Garden City	MTA Long Island Bus	MAY 05 03	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$0.00
NY	Lyons	Wayne Area Transp Service	APR 03 06	\$1.50	\$3.00	\$0.00	\$1.50	\$3.00	\$0.00
NY	New York	MTA New York City Transit	MAY 04 03	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
NY	Rochester	Lift Line	APR 01 06	\$1.50	\$12.00	\$0.00	\$1.50	\$12.00	\$0.00
NY	Rock Glen	Wyoming Transit Service	APR 03 06	\$0.00	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
NY	Syracuse	Central New York Regional Transportation Authority	APR 1995	\$1.25	\$2.25	\$0.00	\$1.25	\$2.25	\$0.00
OH	Akron	Metro Regional Transit Authority	JAN 18 02	\$2.00	\$2.50	\$0.00	\$0.00	\$2.00	\$2.00
OH	Cleveland	Greater Cleveland Regional Transit Authority	JUL 01 06	\$1.50	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00
OH	Dayton	Greater Dayton Regional Transit Authority	AUG 01 94	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
OH	Grand River	LAKETRAN	OCT 01 86	\$1.25	\$1.25	\$0.00	\$0.00	\$0.00	\$0.00
OH	Kent	Portage Area Regional Transportation Authority	JUN 01 00	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
OH	Youngstown	Western Reserve Transit Authority	JUN 01 06	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00
OH	Zanesville	South East Area Transit	JUL 06 06	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
OR	Eugene	Lane Transit District	JUL 01 02	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
PA	Allentown	Lehigh and Northampton Transportation Authority	SEP 2005	\$2.70	\$2.70	\$0.00	\$2.70	\$2.70	\$0.00
PA	Johnstown	Cambria County Transit Authority	JAN 01 07	\$3.00	\$3.60	\$0.00	\$0.00	\$0.00	\$0.00
PA	Lancaster	Red Rose Transit Authority	JUL 01 07	\$2.00	\$3.30	\$0.00	\$2.00	\$3.30	\$0.00
PA	Philadelphia	Southeastern Pennsylvania Transportation Authority	JUL 09 07	\$4.00	\$8.50	\$0.00	\$4.00	\$8.50	\$0.00
PA	Scotrun	Monroe County Transp Auth	SEP 01 05	\$2.50	\$4.50	\$0.00			\$0.00
PA	State College	Centre Area Transportation Authority	JUL 01 03	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
PA	Wilkes-Barre	Luzerne County Transportation Authority	SEP 01 06	\$3.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00
SC	Charleston	Charleston Area Regional Transportation Authority	OCT 2003	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
TN	Memphis	Memphis Area Transit Authority	JUL 01 07	\$3.00	\$3.00	\$0.00	\$3.00	\$3.00	\$0.00
TN	Nashville	Metropolitan Transit Authority	JAN 04 05	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
TX	Bryan	Brazos Transit District	AUG 01 02	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
TX	Dallas	Dallas Area Rapid Transit Authority	MAR 03 03	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
TX	Fort Worth	Fort Worth Transportation Authority	OCT 01 07	\$2.75	\$2.75	\$0.00	\$2.75	\$2.75	\$0.00
TX	Galveston	City of Galveston/Island Transit	OCT 04 06	\$0.75	\$1.50	\$0.00	\$0.00	\$0.00	\$0.00

## 2008 Pace Blue Ribbon Committee Report

### 4.2 Demand Response Fare Comps

State or Province	City	Transit Agency	Effective Date	Minimum	Maximum	Minimum	Minimum	Maximum	Maximum
TX	Laredo	Laredo Metro	--- --	\$0.75	\$0.75	\$0.00	\$0.75	\$0.75	\$0.00
TX	Lubbock	Citibus	AUG 05 96	\$2.00	\$2.00	\$0.00	\$2.00	\$2.00	\$0.00
TX	San Antonio	VIA Metropolitan Transit	JAN 01 07	\$1.50	\$1.50	\$0.00	\$1.50	\$1.50	\$0.00
TX	Waco	Waco Transit System	OCT 01 00	\$2.00	\$2.00	\$0.00	\$0.50	\$1.00	\$0.00
UT	Salt Lake City	Utah Transit Authority	JAN 01 06	\$2.05	\$2.05	\$0.00	\$0.00	\$0.00	\$0.00
VA	Richmond	GRTC Transit System	JUL 05 88	\$2.25	\$2.25	\$0.00	\$2.25	\$2.25	\$0.00
VA	Williamsburg	Williamsburg Area Transport	MAY 28 04	\$2.00	\$2.00	\$0.00	\$0.00	\$0.00	\$0.00
VT	Burlington	Chittenden County Transportation Authority	FEB 01 05	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
WA	Bremerton	Kitsap Transit	FEB 01 06	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
WA	Everett	Everett Transit	SEP 01 06	\$1.00	\$1.00	\$0.00	\$0.00	\$0.00	\$0.00
WA	Olympia	Intercity Transit	JUL 01 01	\$0.75	\$0.75	\$0.00	\$0.75	\$0.75	\$0.00
WA	Port Angeles	Clallam Transit System	JAN 01 97	\$0.75	\$0.75	\$0.00	\$0.75	\$0.75	\$0.00
WA	Richland	Ben Franklin Transit	JAN 2007	\$1.00	\$1.00	\$0.00	\$1.00	\$1.00	\$0.00
WA	Spokane	Spokane Transit Authority	FEB 01 02	\$0.50	\$0.50	\$0.00	\$0.50	\$0.50	\$0.00
WA	Tacoma	Pierce Transit	MAR 01 06	\$0.75	\$0.75	\$0.00	\$0.75	\$0.75	\$0.00
WI	La Crosse	La Crosse Municipal Transit Utility	JAN 01 04	\$1.00	\$1.80	\$0.00	\$1.00	\$1.80	\$0.00
WI	Milwaukee	Milwaukee County Transit System	JAN 04 04	\$3.25	\$3.25	\$0.00	\$3.25	\$3.25	\$0.00
WI	Racine	The Belle Urban System	JAN 01 07	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
WI	Waukesha	Waukesha Metro Transit	FEB 05 07	\$3.50	\$3.50	\$0.00	\$3.50	\$3.50	\$0.00
WV	Parkersburg	Mid-Ohio Valley Transit Authority	OCT 22 91	\$0.25	\$0.25	\$0.00	\$0.25	\$0.25	\$0.00
<b>CANADA</b>									
AB	Calgary	Calgary Transit	JAN 01 06	\$2.25	\$2.25	\$0.00	\$0.00	\$0.00	\$0.00
AB	Edmonton	Edmonton Transit System	FEB 01 07	\$2.50	\$2.50	\$0.00	\$2.50	\$2.50	\$0.00
BC	Victoria	Victoria Regional Transit System	APR 01 04	\$2.25	\$3.00	\$0.00	\$2.25	\$3.00	\$0.00
ON	Ottawa	City of Ottawa OC Transpo	JUL 01 07	\$3.00	\$4.00	\$0.00	\$3.00	\$4.00	\$0.00
ON	Toronto	Toronto Transit Commission	APR 01 06	\$2.75	\$2.75	\$2.75	\$2.75	\$2.75	\$2.75