

MORE INFORMATION

SERVICE COMPLAINTS

Pace Customer Relations
Phone: 800-606-1282
Email: passenger.services@pacebus.com
Website: www.pacebus.com

QUESTIONS ABOUT MCRIDE?

McHenry County Division of
Transportation
Phone: 815-334-4981
Email: mcride@mchenrycountyil.gov
Website: www.McHenryCountyDOT.org

TITLE VI PROGRAM NOTICE

No person in the United States shall on the ground of race, color, or national origin be excluded from participation in, denied the benefit of, or subjected to discrimination under any program or activity receiving Federal Financial assistance. (42 USC 2000d)

Titulo VI

Asimismo se le informa que sus datos no podrán ser difundidos sin su consentimiento expreso, salvo las excepciones previstas en la Ley. Lo anterior, de conformidad con lo establecido mediante acuerdo Title VI de Civil Rights (Titulo VI de los Derechos de Civiles) Act de 1964.

Por Información en Español

Este folleto está disponible en español, visite nuestra página de Internet para obtener una copia:
www.McHenryCountyDOT.org o
www.pacebus.com/sub/general/en_espanol.asp

PROGRAM BROCHURE

Updated: January 2024



**IN PARTNERSHIP
WITH PACE BUS**



MCRIDE IS A GREAT WAY TO GET AROUND MCHENRY COUNTY!

GETTING A RIDE

As a dial-a-ride program, MCRide service is a “coordinated countywide paratransit service: and buses do not travel in a fixed route each day. Riders schedule their trips in advance and the vehicle provides curb-to-curb service from the rider’s desired pick-up and drop-off destinations.

To schedule a ride, call the Pace Call Center at 1-800-451-4599 or 711 for the Illinois Relay Service. Call takers will register you during your first call. Seniors (60+) and Individuals with Disabilities can schedule a ride up to seven days in advance of their trip. The general public can schedule a ride up to two days in advance of their trip.

Remember to schedule your initial pick up and the return trip. Riders unable to keep a reservation must cancel their trip at least two hours before the scheduled pick-up time.

WHERE & WHEN CAN I RIDE?

All individuals are eligible for travel within McHenry County and some parts of Kane and Lake counties. Whether you need transportation for work, school, shopping, or medical appointments, MCRide provides a flexible way to travel.

MCRide service operates every day, except for holidays, from **5:00 am to 11:00 pm.**

Call 1-800-451-4599 to schedule a ride.

HOW MUCH IS A TRIP?

The fares for the general public are \$4.00 for the first five miles. Fares for seniors (60+) and individuals with a disability are \$2.00 for the first five miles. All riders are charged \$0.25 per mile after the first five miles.

When you call to make a trip reservation, the Call Center will tell you how much your fare will be. MCRide currently only accepts cash fares.

BASE FARE	FIRST 5 MILES	EACH ADDITIONAL MILE
GENERAL PUBLIC	\$4.00	\$0.25
SENIORS (60+)	\$2.00	\$0.25
INDIVIDUAL WITH A DISABILITY	\$2.00	\$0.25